

Accessibility for Ontarians with Disabilities Act (AODA) Feedback Form



Thank you for visiting AMHIL/Stone. We value your feedback and are committed to providing accessibility to all. We will use your feedback as an opportunity to learn and improve our accessibility policies, practices and procedures that are consistent with the principles of dignity, independence, integration and equal opportunity.

1. **Date of Visit:** _____ **Time of Visit:** _____
2. **Did we respond to your needs?** YES NO

If No, please explain:

3. **Was our service provided to you in an accessible manner?** YES NO

If No, please explain:

4. Optional information - complete only if you wish to be contacted.

Preferred contact method: Telephone Email

Telephone: _____ **ext.** _____

Email: _____

Mailing Address:

Name: _____

Address: _____

City: _____

Postal Code: _____

Please complete the Customer Feedback Form and email the form to hr@wtbvc.com. If you have any questions, call our HR Department at 905 890-5261 ext. 211 or email hr@wtbvc.com. All feedback is directed to HR and responses will follow within ten business days.

AMHIL NA is committed to keeping the personal information of its customers accurate, confidential, secure and private. Our Privacy Policy has been designed to inform employees, customers, and contractors of our commitment and recognition to our obligation to meet the spirit and terms of the federal Personal Information Protection and Electronic Documents Act (PIPEDA). Any personal information collected will be used strictly for the purposes of responding to your feedback.